

Social Services Directorate

Historical English translation of an older Turkish document. This is not a current service commitment or application guide. Staffing, contact details, requirements and completion times may have changed. Confirm everything with the relevant unit before acting.

Original Turkish PDF: <https://totm.inonu.edu.tr/dosyalar/file/8.pdf>

Services

SERVICE	SOURCE REQUIREMENT / PROCESS	STATED TIME
Patient assistance	Guide patients and relatives about the requested service at information desks.	10 minutes
Older and vulnerable patients	Help them reach the requested unit and follow their procedures, with attendant/transport assistance.	15 minutes
Visiting guidance	Provide guidance during visiting hours.	Weekdays 14:00–15:00 in the historical source
Hospital website	Support interactive communication between service providers and users for medical and diagnostic purposes.	Continuous
Patient rights	Patient-rights application form or email containing identity and contact details.	30 days
Comments and suggestions	Form with identity and contact details left in a suggestion box.	20 days

Historical contacts in the original

Historical first contact: Önder UYANIK, Social Services Director, 0422 341 06 60–70 ext. 2013. Historical second contact: Ahmet SÖNMEZ, Deputy Hospital Director, ext. 2001.

Translation prepared 27 September 2026 for archival reference. In case of any difference, consult the linked Turkish original. For present-day procedures, contact the relevant hospital unit.