

Technical Services Directorate

Historical English translation of an older Turkish document. This is not a current service commitment or application guide. Staffing, contact details, requirements and completion times may have changed. Confirm everything with the relevant unit before acting.

Original Turkish PDF: <https://totm.inonu.edu.tr/dosyalar/file/11.pdf>

Technical requests

SERVICE	SOURCE REQUIREMENT / PROCESS	STATED TIME
Replace oxygen-cylinder flowmeter head	Technical-service fault request form	15 minutes
Replace carbon-dioxide cylinder head in a laboratory	Technical-service fault request form	30 minutes
Replace liquid-nitrogen tank head in bone-marrow unit	Technical-service fault request form	30 minutes
Replace dry-air, oxygen, diffusion, argon or acetylene cylinder head	Technical-service fault request form	30 minutes
Repair medical-air, vacuum or oxygen outlet leak	Technical-service fault request form	1 hour
Repair oxygen flowmeter, medical-air or vacuum regulator	Technical-service fault request form	30 minutes
Cabinet fault	Technical-service fault request form	1 day
Module fault	Technical-service fault request form	1 hour
Repair or replace field-automation equipment	Technical-service fault request form	3 hours
Automation computer fault	Technical-service fault request form	2 hours
Air-handling unit maintenance or repair	Technical-service fault request form	5 hours
Chiller and cooling-tower tank maintenance or repair	Technical-service fault request form	6 hours
Boiler, heat exchanger, condensate tank or pump maintenance or repair	Technical-service fault request form	8 hours
Split air conditioner, cold room or refrigerator maintenance or repair	Technical-service fault request form	1 hour

SERVICE	SOURCE REQUIREMENT / PROCESS	STATED TIME
Heating and ventilation maintenance in faculty and residential buildings	Technical-service fault request form	2 hours
Hospital air-conditioning and ventilation maintenance	Technical-service fault request form	30 minutes
Central television antenna fault	Fault request form	4 hours
Telephone fault	Fault request form	2 hours
Rescue of a person trapped in an elevator	Telephone or audible notification to the relevant unit	30 minutes after notification
Automatic door fault	Fault request form	2 hours
General electrical lighting or outlet fault	Fault request form	45 minutes on average
Air-conditioning installation fault	Fault request form	2 hours on average
High-voltage installation fault	Fault request form	2 minutes on average
Electric motor fault	Fault request form	5 hours on average
Electrical-installation renovation	Fault request form	8 hours
Welding work	Fault request form	1 hour
Aluminium suspended-ceiling work	Fault request form	4 hours
Stone-wool carrier work	Fault request form	4 hours
Water-system fault	Fault request form	1 hour
Painting work	Fault request form	4 hours
Drywall work	Fault request form	16 hours
Carpentry work	Fault request form	30 minutes
Tile work	Fault request form	8 hours
PVC flooring work	Fault request form	8 hours
Boiler maintenance	Fault request form	16 hours
Replace pump packing	Fault request form	4 hours per pump
Sand-filter or water-treatment equipment cleaning	Fault request form	8 hours
Valve maintenance or replacement	Fault request form	3 hours per valve

SERVICE	SOURCE REQUIREMENT / PROCESS	STATED TIME
Steam trap maintenance	Fault request form	1 hour per unit
Boiler sensor maintenance	Fault request form	8 hours per boiler group
Condensate and distributor tank maintenance	Fault request form	8 hours
Gas-line filter maintenance and cleaning	Fault request form	30 minutes
Water-tank cleaning	Fault request form	16 hours
Compressor oil change and maintenance	Fault request form	1 hour

Historical contacts in the original

Historical first contact: Orhan ÇELİK, Technical Services Director, 0422 341 06 60–70 ext. 2600. Historical second contact: Asst. Prof. Dr. Engin Burak SELÇUK, Deputy Chief Physician, ext. 1607.

Translation prepared 27 September 2026 for archival reference. In case of any difference, consult the linked Turkish original. For present-day procedures, contact the relevant hospital unit.